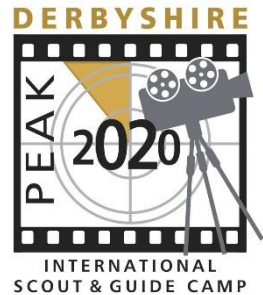


Peak 2020 – At the Movies

Role Description – **Young Ambassador Team Leader and Deputy**



Role:

To manage, train and supervise a team of Young Ambassadors to assist with the hosting of Invited Guests to Peak 2020.

The Guests will include dignitaries, supporters, sponsors and others suggested by the organisers, directors and managers of Peak 2020.

Ideally this post should be held by one Scouter and one Guider

Responsible to:

The Visitor and Hospitality Manager supported by the PASS Director (* Peak Admin and Staff Services)

Responsibilities

1. To appoint an appropriate number of Young Ambassadors (YAs)
2. To provide appropriate training and supervision for YAs to ensure they carry out their role effectively and safely.
3. To provide reports/updates to their line manager as requested.
4. To assist with the provision of equipment and material for displays and presentations etc.
5. To plan and supervise appropriate guest tours of the site
6. To liaise closely with the Hospitality teams and at Peak to attend daily reviews and provide briefings for the YAs
7. To ensure the YAs are constructively occupied if not required to escort guests.
8. To ensure all recommended in-house training is completed by the team
8. To provide a review of the role, duties and equipment at the end of Peak 2020.